

A network integration company dedicated to providing service solutions designed for your business.

## Our Approach

- We perform a comprehensive INITIAL CONSULTATION which:
  - identifies your company's computer system needs
  - assesses your current systems and applications
  - determines communications requirements
  - inventories your existing equipment
- We design, recommend, and install CUSTOMIZED NETWORKS for small- to medium-sized businesses
- We provide excellent CUSTOMER SERVICE and ONGOING SUPPORT for your systems
- We offer Block-of-Time SERVICE AGREEMENTS which give you a discounted, guaranteed service rate
- We stay ahead of the everchanging technology curve with STATE-OF-THE-ART PRODUCTS, LEADING-EDGE TRAINING, and CERTIFIED ENGINEERS

## Services

- Helpdesk
- Network administration
- System needs analysis
- New installations
- Preventative maintenance
- System upgrades
- Network performance
- Network updates, patches, and fixes
- File server/desktop support
- Tape back-up checks
- Internet security
- + Firewalls
- + Anti-virus/anti-spamming
- Security planning
- Emergency services
- Disaster recovery planning
- + Computer/application training
- Document imaging and management
- Web design and hosting
- Web application development
- + Cabling voice, data, fiber
- Remote communications VPN. Citrix
- Messaging/groupware systems
- + e-Commerce
- Wireless technology
- + Voice over IP

## About VSI

- Pittsburgh-based company
- + Founded in 1991
- Hires staff and technicians who are certified for various network systems:
  - Cisco
  - Citrix
  - Microsoft
  - Novell
- Has partnerships with key hardware and software manufacturers:
  - Cisco
  - Dell
  - HP/Compaq
  - IBM
  - Microsoft
  - Novell
  - Others just ask us!
- Ranked as one of the Top 100 Fasted Growing Companies by the <u>Pittsburgh Business</u> Times

## Contact Us:

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"We strive to be your single most trusted and reliable source for the service and expertise that you need."